EXHIBIT 21

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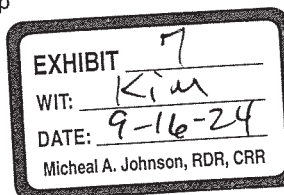
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EXHIBIT 7
WIT: Kim
DATE: 9-16-24
Micheal A. Johnson, RDR, CRR

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Subject: Slides from MSP R&D All Hands
Attachments: SolarWinds MSP 2019 Kickoff.pptx

Hello everyone,

Thanks for attending today's All Hands. Please see the slides we presented attached.
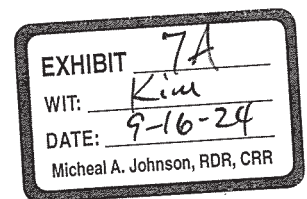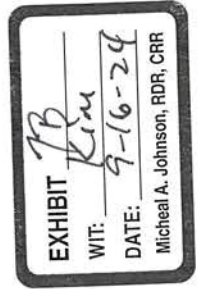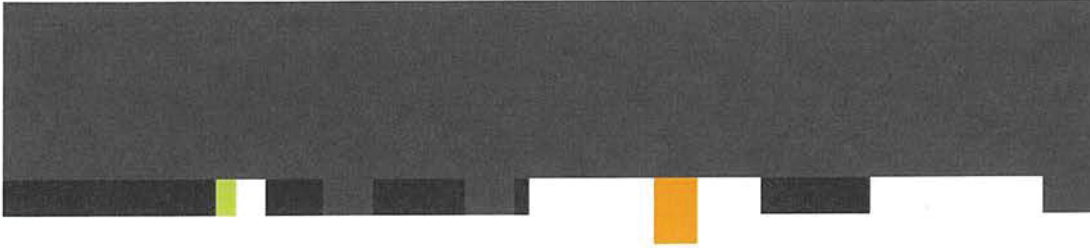
Thanks,

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EXHIBIT _7A_
WIT: _Kim_
DATE: _9-16-24_
Micheal A. Johnson, RDR, CRR

SW-SEC-SDNY_00000006

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SolarWinds MSP R&D

2019 Kick-off

Goal for FY19: Grow Together

Joe's Goals, August's Goals, KPIs TBD

- Leverage scale & synergies to jointly deliver the best solutions for our customers
  - Through a common understanding of the customer needs, deliver the "Big Rocks" for growth of the (MSP) business; leave room for small pebbles & sand
  - Ensure alignment between MSP PM, UX, Architecture, Engineering, DevOps and Support
  - Leverage Intellectual Property across and within business units to deliver the best solutions for our customers

- Drive Technology & Systems Excellence
  - Identify the best practices (people, process, tools) and find opportunities to accelerate their application across product groups
  - Continue to drive the improvement and visibility of our software delivery performance
  - Leverage global R&D operations for consistency & scale

- Improve security both in our products and our positioning
  - Audit MSP Engineering training level and adoption of SDL (Secure Development Lifecycle)
  - Drive down the number of incidents introduced by MSP Engineering

- Leverage Technology DNA to become best-in-class technology organization
  - Invest in our people... Through a clear articulation of the vision; A connection to the customer; Inspire and support our people to grow and succeed
  - Celebrate our successes and recognize our failures

Grow Together

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